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# *QUALITY POLICY*

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**Incorporating:**

Alan's Skip Hire

Alan's Skip Hire (Wales)

ASH Waste Services

ASH Metal Recycling

ASH Heat and Power

ASH Energy

ASH Resource Management

ASH Aggregates

Nationwide Waste Services

ASH Group (UK) Ltd (ASH) believes Quality is all about the degree to which we fulfil the requirements of our customers and employees. This principal guides our actions to deliver products and services that are safe, compliant and preferred by our customers and employees.

At ASH, the board of directors and senior management commit to never compromising on safety, compliance and Quality of our services. We recognise the need to commit to continually improve our Quality Management System for the benefit of our customers, suppliers and employees.

We are committed to providing a framework for improving our Quality performance, including setting Quality objectives.

All ASH business and operations will be conducted according to the following principles:

We will:

- Comply with all relevant laws and regulations, as well as internal requirements
- Continually challenge ourselves to improve Quality
- Follow a concept of continuous improvement and make best use of resources in all Quality matters
- Communicate the Quality objectives and targets throughout the organisation and interested parties
- Measure the performance against the Quality objectives and targets and communicate the results with employees and interested parties
- Take due care to ensure that activities are safe for employees, associates and subcontractors and others who come into contact with our work
- Work closely with our customers and suppliers to establish the highest Quality standards
- Adopt a forward-looking view on future business decisions which may have Quality impacts
- Train our staff in the needs and responsibilities of Quality Management, as well as their personal development
- Regularly audit our internal processes to ensure that they are being followed and are appropriate
- Implement this Quality Policy through the application of our Quality Management System

All employees of ASH have responsibilities for the implementation of this Quality Policy by participating and contributing to its success through their actions.



Neil Hassall  
Managing Director  
ASH Group Ltd  
January 2021